“Training on Essentials in Humanitarian Response and Disaster Risk Reduction-Kolkata”

Venue: Seva Kendra, Kolkata

Dates: 13-14\textsuperscript{th} January 2014.
Dates:
13th and 14th January 2014

Duration:
2 days (residential)

Venue:
Seva Kendra, Kolkata

No. of Participants:
36

Facilitators:
Mr. Manoj Dash, State Coordinator, Sphere India
Dr. Henna Hejazi, Focal Point-Training & Capacity Building, Sphere India
Biplab Chakraborty, Programme Officer, ADRA India
Isita Ray, Programme Officer, WWF

Training Coordinator:
Dr. Henna Hejazi

Report compilation:
Dr. Henna Hejazi
Background:
Compassion is a Christian organization working on child development in Eastern India. Compassion is successfully running a child development model which includes the child survival programmes to address infant mortality and malnutrition and various child sponsorship programmes. Compassion envisages a world in which all needs of children (spiritual, economic, social and physical) are addressed including releasing all children from poverty.

Much of Compassion work has been conducted under conditions of change – frequent disasters, rising population densities, deteriorating natural resources, and increasingly uncertain and unpredictable climatic conditions. During their interventions, Compassion has felt the need to include disaster response and risk reduction programming, as part of the overall development strategy of the organization along with a strategic need to build the capacity of their staff and partners.

In view of the growing interest, Sphere India has joined hands with Compassion to host a Basic Training in “Essentials of Humanitarian Response and Disaster Risk Reduction” in Kolkata with an aim to develop capacity of the Compassion staff and partners, to share their knowledge and promote good practices in DRR and mainstream DRR in development planning.

The programme schedule is attached as Annex 1

This is the first phase of training to the Compassion India partner staff. In the coming months Compassion as part of their nutrition interventions, has also expressed the need to train their staff in Nutrition in Emergencies and other thematic areas including Psychosocial care for children..

Objectives:
- To develop capacity of Compassion staff and partners in Kolkata in disaster risk reduction and Humanitarian Response.
- To mainstream Disaster Risk Reduction in Development Planning.
- To develop a Module/Course booklet in “Essentials of Humanitarian Response and Disaster Risk Reduction” for Compassion partners in Kolkata.

Output:
- 60-70 Compassion staff and partners in Kolkata trained in Disaster Risk Reduction and Humanitarian Response.
- DRR mainstreaming in developmental planning.
- Course Module for partner staff to be used as a training tool in the field.

Day 1:
Session Observations: Introduction and Background

Session Objectives:
At the end of the session the participant will be able to:
- Get introduced to the broader objectives of the training
- Establish their expectations from the training
- Adhere to ground rules during the course of the training.
- Form six training groups
- Assess their understanding of DRR and Humanitarian Response

Topics covered:
- Background
- Course overview
Participants’ expectations noted.
Ground Rules set.
Introduction of the participants
Formation of the groups
Pre test

The day started with the Registration of participants. 36 participants attended the training programme. The list of participants is attached as Annex 2.

The registration process was followed by the prayer session.

**Introduction to the Course (Ground rules, expectations, group formation):**

The opening session by Solomon David gave a brief background of the training programme and explained its need in humanitarian work. Dr. Henna, Sphere India, welcomed all the participants to the training programme and complimented them on their hands on experience from the field. She was enthusiastic that the training will meet its objectives and outcomes. The session started with an introduction to the course and its conceptualization with Compassion team. The participants were taken through each session of the programme schedule and its broader objectives.

The Ground rules were set through brainstorming with the group. The agreed ground rules were noted on a flip chart and kept on display inside the training hall. They included the following

<table>
<thead>
<tr>
<th>Do’s</th>
<th>Don’t’s</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile on silent</td>
<td>Avoid cross talking or making sub-groups.</td>
</tr>
<tr>
<td>Be on time/Finish on time</td>
<td>Avoid criticism</td>
</tr>
<tr>
<td>Respect to all participants and each others views.</td>
<td>Not to comment on any ones communication.</td>
</tr>
<tr>
<td>Avoid side talk.</td>
<td></td>
</tr>
<tr>
<td>Give equal opportunity to all.</td>
<td></td>
</tr>
<tr>
<td>Time managers for each day.</td>
<td></td>
</tr>
<tr>
<td>Participatory approach</td>
<td></td>
</tr>
<tr>
<td>Indicate if any one want to interact or discuss</td>
<td></td>
</tr>
</tbody>
</table>

Each participant was asked to write down his/her expectation from the training. The expectations included the following

- Technical knowledge of DRR
- Disaster Preparedness
- Awareness of community
- Assessments
- Role of Govt. Agencies in Disaster Management
- Vulnerability
- Accountability

The Logistic details were provided by Arnab Mandal, to the participants including timing and venue for Tea, Luch and Dinner. Some. Other facilities with in the Hotel were also discussed with the participants.

This was followed by an ice breaking exercise wherein the participants were made to form a circle with one participant introducing his/her co-trainees (who had preceded giving their introductions) by their names followed by his/her own name. This exercise helped the participants and training team in remembering the name of each participant.
At the end of the exercise participants were made to form six groups. While explaining the concept of group formation, all the groups were encouraged to share their individual learning within the groups and evoke healthy discussion during the group exercises.

Following were the designated groups and group members:

<table>
<thead>
<tr>
<th>Group</th>
<th>Group name</th>
<th>Group members</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Orange Josh</td>
<td>Satyajit, sanat, tuktuki, tarachand, pintu, soby</td>
</tr>
<tr>
<td>2</td>
<td>Orange Juicy</td>
<td>Ravi, suleman, baldeo, madhumita, munmun, roshan</td>
</tr>
<tr>
<td>3</td>
<td>Eclairs</td>
<td>Kurnelius, samir, kishun, poonam, obeid, awadesh</td>
</tr>
<tr>
<td>4</td>
<td>Cadbury</td>
<td>Arjit, bignan, udhay, muna, biswajit</td>
</tr>
<tr>
<td>5</td>
<td>Pineapple</td>
<td>Bikram, rinku, anju, bhaskar, prasant, amar</td>
</tr>
<tr>
<td>6</td>
<td>Just jelly</td>
<td>Rini, gautam, anirudha, ganesh, Benjamin, magdalini</td>
</tr>
</tbody>
</table>

Besides a time manager was chosen to ensure the facilitators stick to their time schedule and to give gentle reminders to participants for coming back to the training hall at the end of each break.

This session was followed by a pre-assessment of the participants in terms of their understanding of DRR issues. They were instructed to tick the most appropriate option in an evaluation Pre-test questionnaire. It was explained to the participants that this is a self evaluation which will be repeated at the end of the training also to assess the level of improvement in the understanding of the basic concepts. The pre/post test analysis is attached in Annex 3.

**Session 2: Terms and Concepts in DRR:**

**Facilitator: Dr. Henna Hejazi**

**Session Objectives:**

At the end of the session the participants will be able to:

- Develop better understanding of the terms and concepts used in Disasters
- Differentiate between Disaster, Risk, Hazard, Vulnerability, Capacity, Response
- Identify the Dos and Dons during Disasters
- Design a hazard vulnerability capacity risk map for their community.

**Topics covered:**

- Participants perception about terms and concepts used in DRR
- Hazard Vulnerability Capacity Risk Analysis Map.

**Session 3: Introduction to Humanitarian Response**

**Facilitator: Manoj Dash**

**Session Objectives:**

At the end of the session the participants will be able to:

- Planning for Humanitarian Response with Right to Life as an Indicator in the disaster situation.
- Identify the basic Needs and ensure Sphere Minimum Standards in Humanitarian Response.
- Advocate for Minimum Standards.
- Establishing effective coordination with various Key stakeholders.

**Topics covered:**

- Humanitarian Response
- Right to Life in Post Disaster situation
- Needs in Emergency Situation (Food, Water, Health etc.)
- Sphere minimum Standards
- Key stakeholders in Humanitarian Response
Session 4: Planning and Managing Humanitarian Response 1
Planning and Monitoring Humanitarian Response I (PMHR I) Facilitator: Dr. Henna Hejazi

Session Objectives:
At the end of the session the participants will be able to:
- Explain the importance of the Project Cycle
- Identify different phases of the Project Cycle
- Define Assessment and its types
- Design the Assessment report at the time of disaster

Topics covered:
- Project Cycle and phases
- Assessment and its types
- Assessment Exercise

Session 5: Planning and Managing Humanitarian Response 2
Planning and Monitoring Humanitarian Response II (PMHR II) Facilitator: Manoj Dash

Session Objectives:
At the end of the session the participants will be able to
- Assess the situation, preparation of sectoral assessment reports and planning for Humanitarian Response in short & long term. Preparation of Log Frame on sector specific activities.
- Monitor and Evaluate the Humanitarian Response by fixing Indicators.

Topics covered:
- Assessment & Planning
- Log Frame for Humanitarian Response
- Monitoring and Evaluations in Humanitarian Response.

This was followed by a group exercise on how to prepare an Assessment Report, with a disaster scenario and multiple sources of information. The assessment template is attached as Annex 4

Day 2:
Session 1: Disaster Risk Reduction and mainstreaming DRR in Development
Facilitator: Biplab Chakraborty

Session Objectives:
At the end of the session the participants will be able to
- Identifying Risk
- Inter-relation between Hazard, Risk, Vulnerability and Capacity
- Reducing Risk or Risk Reduction measures
- Definition of developmental activities
- Mainstreaming DRR into development activities

Topics covered:
- Identifying Risk
- Types of vulnerabilities and capacities
- Defining DRR and Disaster management cycle.
- Mainstreaming DRR in Developmental activities

Session 2: Community based disaster risk reduction
Facilitator: Biplab Chakraborty

Session Objectives:
At the end of the session the participants will be able to
- Describe the importance of Community Participation and Mobilization in DRR.
- Designing a Community Hazard Vulnerability & Capacity Assessment.
- Developing an Integrated & Inclusive DRR Planning process
- Identification of the community Stakeholders
- Identification of the Community Based Disaster Risk Reduction (CBDRR) Processes

Topics covered:
- Important Stakeholders
- Level of Preparedness and Risk Reduction
- Community HVCA (Hazard Vulnerability & Capacity Assessment)
- Inclusive & Integrated Planning Process
- Community Based Disaster Risk Reduction (CBDRR) Process

Session 3: Planning for Humanitarian Response and DRR- Group Exercise
Facilitator: Isita Ray

Session Objectives:
At the end of the session the participants will be able to
- Prepare a plan for Humanitarian Response and DRR with specific focus on their activities and operational areas

Topics covered:
- Hazard mapping and Identify the elements at risk within the community
- SWOT analysis in the community when disaster strikes
- Preparation for DRR of your own community

Methodology:
The participants were divided into groups according to their areas of operation
Gr.1- community living at riverside villages that are prone to floods
Gr.2-communitny living at plain facing recurring natural events
Gr.3- community living in island villages of Sundarbans delta

Group Exercise:
Task 1: As the part of the community draw a hazard map of the community and identify elements at risk and why they may be damaged.

Task 2: Do a SWOT analysis in the community hypothetically when disaster strikes.

S - What is the strength of the community when the hazard strikes?
W - Weaknesses of the community?
O - What opportunity is there for individuals and families to escape hazards?
T - What are any other threats when hazards happen? How can you control them?

GROUP-1
Imagine a situation where you live in a riverside village of northern Bihar. You have formed a task force on Women & Child Protection.

Plan for your ‘before disaster’ activities:

Hints
Prevention
Mitigation
Preparedness

GROUP-2

Imagine a situation where you live in a coastal village of West Bengal. You have formed a task force on Women & Child Protection.

Plan for your ‘During Disaster’ action:
Hints
Evacuation
Search and rescue
First aid
Supply relief

GROUP-3

Imagine a situation where you live in a flood prone village of coastal Orissa. You have formed a task force on Women & Child Protection.

Plan for your ‘After disaster’ activities

Hints
Plan for the process of recovery
Rehabilitation and Reconstruction

Each group was invited to present their work. A discussion was facilitated between groups on each presentation. Trainers and facilitators comment and feedback were also incorporated.

Group 1:

Hazard Map:
- Flood prone village
- Breach in embankment
- Island area
- Forest fringe village
- Coastal village
- Recurring storm and cyclone
- Saline water inundation

SWOT analysis

Strength:
Concrete buildings for school, temple, church, health centre and rural bank
- Availability of volunteers in villages
- Availability of medical aid on time
- Availability of shops
- Local boat and water transport
- Active Disaster Management Team

**Weakness:**
- Recurring flood
- Low land area with in village
- No all-weather roads
- Breach in embankment
- Lack of awareness on disaster preparedness among community
- No alarm/early warning system
- Unavailability of proper transportation during calamity
- Lack of govt. infrastructure
- Lack of medical facilities
- River side location of village
- Forest fringe village
- Remoteness
- In adequate food supply at anganwadi centers

**Opportunity:**
- Scope to accommodate a large number of people in community hall and other double storied buildings
- Active Gram Panchayat
- Active NGOs
- Monetary support by SGHs
- Source to generate fund by local church body and NGOs
- Compassion India’s support

**Threat:**
- Wild animal from forests
- Power cut during disaster
- No electrification in Sundarbans villages
- Communication failure
- Child and Women protection
- Political pressure during distribution of relief material
- False list generation in the name of need assessment

**Group 2: DRR Practices:**

**PRE-DISASTER PREPAREDNESS:**
- Task force formation
- Training of task force
- Hazard mapping
- Population mapping based on vulnerable groups (for pregnant, children, elderly, physically & mentally challenged)
- Vulnerability assessment
- Rescue shelter identification and maintenance
- Early warning system
- Preserve food and drinking water
- Ensure emergency medical services
**DURING DISASTER PREPAREDNESS:**
- To ensure that task forces are in action
- Evacuation
- Search and rescue
- Shelter management
- Ensure law and order in relief shelters
- Emergency medical support
- Ensure safe drinking water
- Special attention for vulnerable groups of the community
- Need assessment
- Listing of necessary relief materials and prioritization
- Distribution of relief
- Ensure law and order
- Security for girls, women, children

**AFTER-DISASTER PREPAREDNESS:**
- Contact local CBOs/NGOs
- Asking for govt support
- Reconstruction work
- Treatment of affected and injured persons
- Trauma care
- Supply of reconstruction materials
- Supply of food and water till normalization of situation
- Ensure child rights
- Women and Child protection
- Fund procurement for re-building of village infrastructures
- Disposal of animal dead bodies
- Plan for sustainable adaptation

The session was wrapped up by thanking participants for a good job and showing how the session objectives are achieved by their cooperation and learning ability.

**Session 4: Action Planning:**

Based on the participants location, broad objectives and key learning from this training, the participants were made to work in groups towards how they would incorporate the learning into their field work and activities.

**Participants’ area of interest and experience:**
- Area of operation is coastal and southern districts of West Bengal and Bihar
- Awareness Programme for parents and children
- WASH activities.
- Child Holistic Development Programme
- Community Development Programme
- Disaster Response

**Key Learning from the training:**
- Enhance Project outcome/output:
- Awareness programme for community as a whole
- Child &Women Protection task-force
- Arrangement of pure water facility keeping in view of HFL
- Pre disaster hazard mapping and risk identification
- Risk reduction techniques
Scope to incorporate in project work:
- Formation of CDM teams at project level
- Log frame is useful do multifarious project works
- Display of contacts of local agencies, NGOs, govt. departments at project office and other important locations of village
- Presentation on DRR and CDMA is extremely useful and applicable to project work
- After training participants will be able to build capacity of communities. However follow up and repeated trainings are required.

Feedback of the training:
At the end of the training many participants came out with a variety of inputs, suggestions, recommendations which were recorded in a Feedback Form at the end of the training and included the following

- Systematic and organized delivery.
- Easy to understand for all.
- Learned many new concepts.
- Require constant guidance from Sphere India.
- Handouts to be sent in soft copy to all participants.
- The duration of the training ought to have been five days instead of two days, for more clarity and group work.
- More breaks in between sessions to refresh.
- More group exercises to develop the practical skills of participants.
- A video clipping on Phailin or Uttarakhand would have been appreciable to show the impact of disaster and the immediate response provided.
- Few sessions were spilling beyond the allotted time.
- A detailed knowledge on SWOT Analysis would have been very helpful.
- More knowledge required on Agencies engaged in Disaster Management.
- Accreditation would have been a motivation for the participants

Q: When asked how confident do the participants feel in planning and managing humanitarian response in their respective areas, after attending the Sphere Training, 23 ppts said 30-70% and 09 said 70-100%

![Confident in PMHR graph]

Q: When asked how much has the Sphere Training on DRR and Humanitarian Response added to their knowledge, 21 ppts said 30-70% and 12 said 70-100%
Q: When asked how satisfied are they with the materials provided during the course, 17 said 30-70% and 14 said 70-100%.

Q: When asked that would they recommend this course to the colleagues in their respective areas, 31 ppts said yes.

Q: When asked do they think that enough time was given to all the topics during the course (including theory and practice), 29 ppts said yes, while 6 ppts said the training time was less because of which more time was not given to all topics covered.

Q: When asked what was the most interesting topic during the course, most of the participants revealed DRR, humanitarian response and project cycle.
Comments/suggestions:
- More visual aids could have been used for more clarity on concepts.
- Booklet for DRR will be helpful for field investigators.
- Follow-up training will lead to more clarity on the subject.
- Medium of learning should preferably be in local language.
- Citation of field experiences and case studies lead to better understanding.
- Extend duration of the training days in the future trainings.
- Softcopies of training material to be used.
- Sphere handbook to be provided by compassion.

Post test of the participants has revealed 25-30% improvement in the knowledge of DRR and Humanitarian Response. Refer to Annex 3.

Annexures

Annex 1:

Programme Schedule

<table>
<thead>
<tr>
<th>Session</th>
<th>Duration</th>
<th>Day 1</th>
<th>Facilitators</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10:30-11:30</td>
<td>Introduction Ice-breaking, Course Overview</td>
<td>Dr. Henna, Sphere India</td>
</tr>
<tr>
<td></td>
<td>11:30-11:45</td>
<td>Tea break</td>
<td></td>
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<tr>
<td>2</td>
<td>11:45-12:15</td>
<td>Terms and concepts in DRR</td>
<td>Dr. Henna, Sphere India</td>
</tr>
<tr>
<td>3</td>
<td>12:15-13:30</td>
<td>Humanitarian Response</td>
<td>Manoj, Sphere India</td>
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<tr>
<td></td>
<td>13:30-14:15</td>
<td>Lunch break</td>
<td></td>
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<tr>
<td>4</td>
<td>14:15-15:30</td>
<td>Planning and Managing Humanitarian Response 1</td>
<td>Dr. Henna, Sphere India</td>
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<tr>
<td></td>
<td>15:30-15:45</td>
<td>Tea break</td>
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<tr>
<td>5</td>
<td>15:45-17:00</td>
<td>Planning and Managing Humanitarian Response 2</td>
<td>Manoj, Sphere India</td>
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<tr>
<td></td>
<td>17:00-17:30</td>
<td>Open house, questions, day’s feedbacks</td>
<td>Sphere India</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Session</th>
<th>Duration</th>
<th>Day 2</th>
<th>Facilitators</th>
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<tbody>
<tr>
<td>1</td>
<td>10:30-11:30</td>
<td>Disaster Risk Reduction</td>
<td>Biplab-ADRA</td>
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Annex 2:

LIST OF PARTICIPANTS FOR DRR TRAINING-KOLKATA

<table>
<thead>
<tr>
<th>S.No</th>
<th>Name</th>
<th>Sex</th>
<th>Location</th>
<th>Ph No</th>
<th>Email</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>Kurneilus Hansda</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>9430297047</td>
<td><a href="mailto:kws.hansda@gmail.com">kws.hansda@gmail.com</a></td>
</tr>
<tr>
<td>2</td>
<td>Munna Ram</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>9006197845</td>
<td></td>
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<tr>
<td>3</td>
<td>Tarachand Mandal</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>9471673828</td>
<td><a href="mailto:tarachand.niea@gmail.com">tarachand.niea@gmail.com</a></td>
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<tr>
<td>4</td>
<td>Baldeo Masih</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>9955875731</td>
<td><a href="mailto:bldv.masih@rediffmail.com">bldv.masih@rediffmail.com</a></td>
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<tr>
<td>5</td>
<td>Amrit Mondal</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>9431250918</td>
<td><a href="mailto:amritmandal@yahoo.com">amritmandal@yahoo.com</a></td>
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<tr>
<td>6</td>
<td>Pintu K Lakra</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>7631945821</td>
<td><a href="mailto:jbvk311@gmail.com">jbvk311@gmail.com</a></td>
</tr>
<tr>
<td>7</td>
<td>Obed Wilson</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>8757999295</td>
<td><a href="mailto:obmuk90@gmail.com">obmuk90@gmail.com</a></td>
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<tr>
<td>8</td>
<td>Roshan Lama</td>
<td>M</td>
<td>Katihar, Bihar</td>
<td>7762954984</td>
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<tr>
<td>9</td>
<td>Udayshankar Ponda</td>
<td>M</td>
<td>South 24 Parganas</td>
<td>9733094030</td>
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<tr>
<td>10</td>
<td>Biswajit Ponda</td>
<td>M</td>
<td>South 24 Parganas</td>
<td>9732911444</td>
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<tr>
<td>11</td>
<td>Anirudha Mondal</td>
<td>M</td>
<td>South 24 Parganas</td>
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<tr>
<td>12</td>
<td>Bigyam Bar</td>
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<td>13</td>
<td>Ravichandaran</td>
<td>M</td>
<td>South 24 Parganas</td>
<td>9433280166</td>
<td><a href="mailto:ravimeena1@rediffmail.com">ravimeena1@rediffmail.com</a></td>
</tr>
<tr>
<td>14</td>
<td>Gautam Kumar das</td>
<td>M</td>
<td>South 24 Parganas</td>
<td>9733581922</td>
<td></td>
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<tr>
<td>15</td>
<td>Samir Halder</td>
<td>M</td>
<td>Uluberia</td>
<td>8478980421</td>
<td><a href="mailto:uluberia-cde@yahoo.com">uluberia-cde@yahoo.com</a></td>
</tr>
<tr>
<td>16</td>
<td>Sanat Tudu</td>
<td>M</td>
<td>Uluberia</td>
<td>9674768826</td>
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<tr>
<td>17</td>
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<td>South 24 Parganas</td>
<td>9748078808</td>
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<tr>
<td>18</td>
<td>Ganesh Halder</td>
<td>M</td>
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<tr>
<td>19</td>
<td>Soby Mathew</td>
<td>M</td>
<td>South 24 Parganas</td>
<td>9433046848</td>
<td><a href="mailto:sobyint@gmail.com">sobyint@gmail.com</a></td>
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<tr>
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<td>Bikarnara Naskar</td>
<td>M</td>
<td>South 24 Parganas</td>
<td>9831912184</td>
<td><a href="mailto:bikarnanaskar@gmail.com">bikarnanaskar@gmail.com</a></td>
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<tr>
<td>21</td>
<td>Rini Ghosh</td>
<td>F</td>
<td>North 24 Parganas</td>
<td>9051683809</td>
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<tr>
<td>22</td>
<td>Satyajit Singh</td>
<td>M</td>
<td>North 24 Parganas</td>
<td>9830211276</td>
<td><a href="mailto:satyajitsingh11@gmail.com">satyajitsingh11@gmail.com</a></td>
</tr>
<tr>
<td>No</td>
<td>Name</td>
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<td>Contact Information</td>
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Annex 3:

**Pre-Post Test Analysis**

**Pre/ Post Test**

![Bar Chart](attachment:image.png)

Annex 4:

**Assessment Report template**

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<td>No of villages affected</td>
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<tr>
<td>No. of Gram Panchayats affected</td>
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<td>Urban/Rural</td>
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<td>Pregnant/lactating women in the affected area</td>
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<td>No. of people living under poverty and dalit population</td>
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